World Services LLC is a 8(a) certified and Service-Disabled Veteran-Owned Small Business (SDVOSB) that delivers a range of innovative, customer-centric technical support for large-scale transitions and incremental transformations of legacy systems.

World Services has an experienced and talented team of cybersecurity professionals, system engineers, solution and enterprise architects, software developers, and project managers to support the most demanding needs of our federal and commercial customers. World Services has a history of conservative fiscal management that has earned us a strong reputation for meeting our financial obligations timely and maintains a strong line of credit to sustain growth. Our processes reflect over 35 years of personnel management experience in supporting federal and commercial customers. Our accounting system is aligned with the Defense Contract Audit Agency (DCAA) and our staff is skilled in managing a diverse range of federal contracts.
World Services supports FDA’s IT Governance Framework, and its reorganization program and initiatives. As a Prime Contractor, World Services is responsible for maintaining the IT Portfolio of Projects (IT PoP), such as application development, infrastructure, records management, engineering, operations and maintenance, security, and other Office of Information Management and Technology (OIMT) functions. We also report project status to ensure all required information such as project scope, team, risks, issues, and schedules abide by published standard operating procedures. We also provide a quality review process for each project appearing on the IT PoP.

CONSULTANT ADVISORY TECHNICAL SERVICES (CATS)

HUD needed technical expertise and guidance to strengthen its IT investment planning, service delivery, and processes to meet legislative and policy mandates. World Services conducts analysis and provides timely and strategic recommendations to modernize OCIO policies, procedures, standards, guidelines, and governance. We use Agile Methodology to meet IT objectives. World Services has successfully completed enhancements to HUD’s IT Management Framework and Roadmap, IT Strategic Planning, Integrated Project TEAM Operations and Maintenance modernization and consolidation, Agile Methodology development for IT investments, and business process improvements to Standard Operating Procedures, guidelines, and policies.

PROJECT MANAGEMENT OFFICE (PMO)

World Services supports the U.S. PTO’s Program Management Division with process improvement analysis of the System Development Lifecycle (SDLC) framework and processes, and reviews and analyzes potential enhancements to the SDLC process. SDLC enhancements strengthen PTO’s IT framework and increase IT investment transparency. World Services assists in the transitional process of software development projects, and ensures all artifacts meet Project Management Institute's standards before execution.

SYSTEMS ENGINEERING AND MANAGEMENT (SEM) SERVICES

HUD and OCIO needed a technical advisory to stay aware of trends, risks, impact of changes, new technology mandates, and to help HUD oversee overall IT infrastructure performance. World Services provides HUD’s CIO with telecom, data center, and end-user experts which include Project Managers, Systems Engineers, Enterprise Architects, and Systems Analysts. World Services assisted with HUD’s Data Center move, implementation of cloud technology, and Federated Identity, Credential, and Access Management (FICAM) compliance. We also created an Analysis of Alternatives (AOA) for Development to determine modernized solutions.

EXTRACT, TRANSFER AND LOAD (ETL) AND DATABASE DESIGN AND IMPLEMENTATION

The OFR and Financial Stability Oversight Council promote financial stability by collecting and standardizing data on behalf of the Council, providing data to the Council and member agencies, performing applied and long-term research, and developing tools for risk measurement, monitoring, and performance of other programs and services. World Services provided OFR with expertise in ETL process automation to acquire, prepare, analyze, and report various data sources. It supported Tier 3 and Tier 4 tasks for design, engineering, and administration of MS SQL servers and clusters.